

WorldRisk CrisisResponse®

EMERGENCY ACTION CARD

In the event of a crisis or emergency, immediately call the 24-Hour Crisis Center toll-free from U.S./Canada at:

1-877-743-7669

OR CALL COLLECT:

1-713-260-5500

EMERGENCY PROCEDURES:

1. Be prepared to **REPORT** who, what, where, when, why, deadlines and demands.
2. **WRITE DOWN** all dates and times of events.
3. **ALERT** your Crisis Management team ASAP.
4. **PROTECT** all evidence.
5. **DO NOT REVEAL** any information to anyone, including the media.

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